



**Holiday Dreamz Travel
Management co Ltd**

Profile





Message From Director

It has been nearly 15 years since I joined the travel and tourism industry. With an inquiring mind, ambition and a desire to succeed, I embarked on my career from Rajasthan, India. I had the opportunity to experience and learn from the most significant changes the travel industry has seen and evolved to what it is today.

I have always operated on the principle belief that extraordinary executives with good business sense, resourcefulness and experience add value to an organization. While working closely together, the organization is structured in a way that every person will function independently in their field of expertise and experience.

At Holiday Dreamz, our objective is to provide our customers a happy medium between price and service in a technology based environment and to our B2B partners (Affiliates) the technological edge in the industry, access to global content, and negotiated pricing power to stay ahead of the competition.

For Holiday Dreamz
Lalit Thawrani
Managing Director



Company History

Our Company was established in 2013 with the purpose of specializing in the receptive tourism market. Its founder is having 100% Professional knowledge in each destination and services in the region. We commit to adapt to the changing needs of business sectors and become a major player through satisfying specialized requirements of the small, medium and large organizations.

That's why we look into very details of your trip, to ensure each itinerary has all the ingredients to satisfy our clients. With Holiday Dreamz Travel, our clients can expect transparency in all our business dealings.

Holiday Dreams Travel Management co. Ltd is the authorized agent and internationally recognized by the International Air Transport Association - IATA



Company Mission

Holiday Dreamz Travel Management Co. Ltd (HDTM) is a travel agency that specializes in tourism and travel. It will provide consulting and custom travel arrangements and packages. HDTM mission is to become the foremost provider of travel & tourism services to the people of the South Sudan & worldwide.

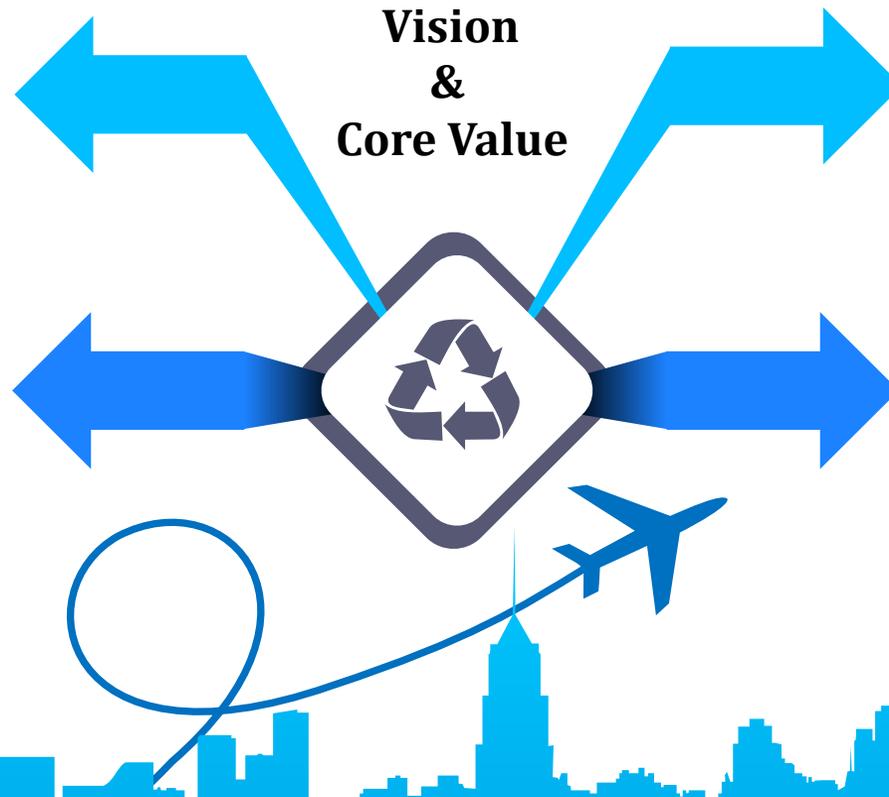
HDTM's employees and owner are travel and tourism enthusiasts as well as seasoned travel industry professionals. HDTM provide our clients unforgettable travel, enjoyable, with guaranteed services that exceed their expectations, and also contribute to our sustainable tourism destinations which fit the client's desires, budgets and skill level.



To be the most sought after travel agency, providing services to all sectors of the business community and individuals. To utilize the expertise of highly qualified staff to address the holistic travelling requirements for corporates and leisure travelers.

While maintaining our leading position, by effectively utilizing our resources continuously improving our services offered and exceeding our customers' expectations in term of overall performance and customer satisfaction.

Vision & Core Value



Our core values are derived from the principles and character of our founders and of our executive leadership.

- ✓ Integrity and honesty
- ✓ Customer centric / Individual-approach
- ✓ Innovation and reliability
- ✓ Sincerity and Professionalism
- ✓ Courtesy and Cheerfulness

Our Goals

- ✓ Our target is to give the best possible service to our clients; we make sure that every detail of the bookings are taken care of. We also have a very strong Tours department that works tirelessly to ensure that the most cost-effective rates, together with confirmations and the preferred accommodations. We specialize in Leisure, business, incentive and corporate travel.
- ✓ To be the first choice in addressing the travel needs of individuals.
- ✓ To render services quickly and efficiently so that clients are inspired by the provision of timeous service.
- ✓ To adapt to changing needs of the business sectors and become a major player through satisfying specialized requirements of the small, medium and large business sectors.

Our Strengths

- ✓ Holiday Dreamz leads continuously by developing its proficiency in a constantly changing world of Travel Technology. We offer numerous competitively priced travel products to our business clients which enables them to respond to the rapidly changing industry scenario.
- ✓ Uncomplicated interface and processes.
- ✓ A vast array of Travel Related Products (Multi country inventory of Air, Hotels, Visa, Holidays & Travel Insurance, Cruises & Transfers)
- ✓ Better understand and continually develop your strategy.
- ✓ Highly Customer oriented & Good client support round the clock.
- ✓ Hosted in cloud based data center.

Why Connect with Holiday Dreamz ?

Travel Management

With the growth of travel industry globally, it has become imperative for travel agencies and tour operators to offer the best in terms of hotel stay, flight bookings and travel insurance. Offering a flexible and strong support to these agencies, we at Holiday Dreamz, enable our clients and trade partners with Flight tickets, Car Hire, Cruising (Local and International), Visas - MICE (Meetings and Incentives), Conferencing, Tours, Domestic Travelling, assistance in passport and visa application, Travel Insurance, Hotel Accommodation & Transfers, Charter Flight Services, Medical Tourism, etc.

Operation Hours

For emergency travel requirements needed outside of standard office hours, CLIENT travelers will have access to a dedicated emergency service desk with a dedicated contact number and email. All services are provided by in-house experienced staff with access to the fare databases through VPN or online portal to make immediate reservations or amendments for your travelers. This service will be communicated through email to all travelers. Once e-tickets are issued, they are sent via email to all travelers. In cases of travel documents such as passports, it will be delivered right to the doorstep of the traveler.

Pre-Purchased Inventory

Offering pre-purchased flight tickets for various domestic and international routes, tour packages and hotel bookings, we enable our partners to readily book tickets and at a much lower price than they currently are. Our tie-ups with over supplier's all over the world, we facilitate easy booking options for your clients.

24X7-Professional Support

With a strong back office support, it is also important to manage any system errors or discrepancies that may arise. During such times, we offer 365-days, 24 hours support to our partners through call and emails. In our endeavors to maintain seamless services, we offer technical and email support.

HOLIDAY
DREAMZ



Our Services



Air Ticketing

The company is able to assist a client in a review of their Corporate Travel and the establishment of a travel policy designed to benefit the client in line with the nature of the business and the company's overall travel requirements



Hotel Bookings

All the major International hotel groups' corporate rates are available to our clients. Depending on the client's specific corporate policy and 'bed night' volume, more advantageous rates can be negotiated.



Tours Travelling

Whilst the corporate travel team deal with business travel, we also have a team of experienced leisure consultants who are able to arrange tailor made holidays worldwide.



Charter Services

We are providing the Charter Facility for International and within South Sudan as we are partner with different airlines with different type of aircraft such as CARAVAN - LT40-BUFFELLO-FOKER AND MANY MORE TYPE.

Our Services



Car Hire

We have agency agreements with all the major car hire companies on a global basis. We can provide on request of kind of car's which is available rentals including rental within South Sudan and Overseas.



Visa Assistance

We assist with visa applications where possible. In most cases we can organize visas without the presence of the client



Travel Insurance

We and our partner promise to provide the best Travel Insurance to all our clients are easy premium providing endless benefits to the End User.



Conferencing

We also take into consideration the preference of the client and make arrangement at any venue of their choice and also ensuring that most of these Conference Halls are facilitated with the equipment required



VIP Lounge

The VIP lounge is specially made for Delegation people for the comfort stay in airport for the waiting hours for their departure and also waiting hours when they are returning back to juba in process to clear the immigration and baggage from custom.



Cruising

A cruise ship is a passenger ship used for pleasure voyages when the voyage itself, the ship's amenities, and sometimes the different destinations along the way (i.e., ports of call), form part of the passengers' experience.



Quality of Service

The quality of the service delivered by each travel agent is carefully monitored and evaluated through regular and annual performance appraisal reviews. This includes all aspects of productivity, knowledge, service, accuracy, customer satisfaction, problem resolution, attitude, reliability, efficiency and self-management.



Airline Training

Frequent airline training is hosted on monthly basis; these trainings vary on product knowledge, fare calculations, frequent flyer programs, familiarization trips and sampling of new products.

Medical Tourism

Medical Tourism is where people who live in one country travel to another country to receive medical, Regular and surgical care while at the same time receiving equal to or greater care than they would have in their own country, and are traveling for medical care because of affordability, better access to care or a higher level of quality of care

Listed Travel Agency of DXH

Dubai Health (DXH) is the prestigious brand conceived by the Dubai Health Authority (DHA) to strengthen the Medical Facilities in Dubai and strengthen the position of Dubai on the world map of medical tourism.

The availability of all services provided in Dubai through our strength partners on DXH website, allows visitors seeking treatment in Dubai one platform that is easy to access for information to a seamless journey to Dubai.

Destinations

- ✓ Dubai (UAE)
- ✓ India
- ✓ Thailand
- ✓ Germany
- ✓ Egypt
- ✓ France
- ✓ UK
- ✓ USA

Nephrology
Gynecology
Plastic Surgery
Gastroenterology
Orthopedics

General Surgery
Eye Surgeries
Dental Procedures
Cardiac Surgery
Neurosurgery

Treatments Offered

Fibroid Removals (Myomectomy)
Lasik & Lasik Eye Surgery
Pediatric Surgery
Neurosurgery
Cancer care (Oncology)
Transplants (Heart & Liver)
Health Packages
Kidney Stone Removals
Plastic Surgery

Services

Aftercare
Flight Booking
Visa Assistance
24x7 Assistance
Vital 2nd Opinion
Airport Pick & Drop

Hotel Accommodation
Free Hotel Pick & Drop
Discounted Cost of Treatment
World Class hospital in every country
Skype Conversation with treating doctor before you travel



Today the name of our company in South Sudan is a symbol of great travel service. We are best known for our services not only to big organization but also to a common man. Our dedicated staff work round the clock to assure best of service to our clients and this is the only reason our rapid growth in the business

We have been awarded as highest selling agency using Msafiri connect by the Kenya airways on 2016 & 2017

We have been rewarded as best-selling agent from Air Uganda for the year of 2013

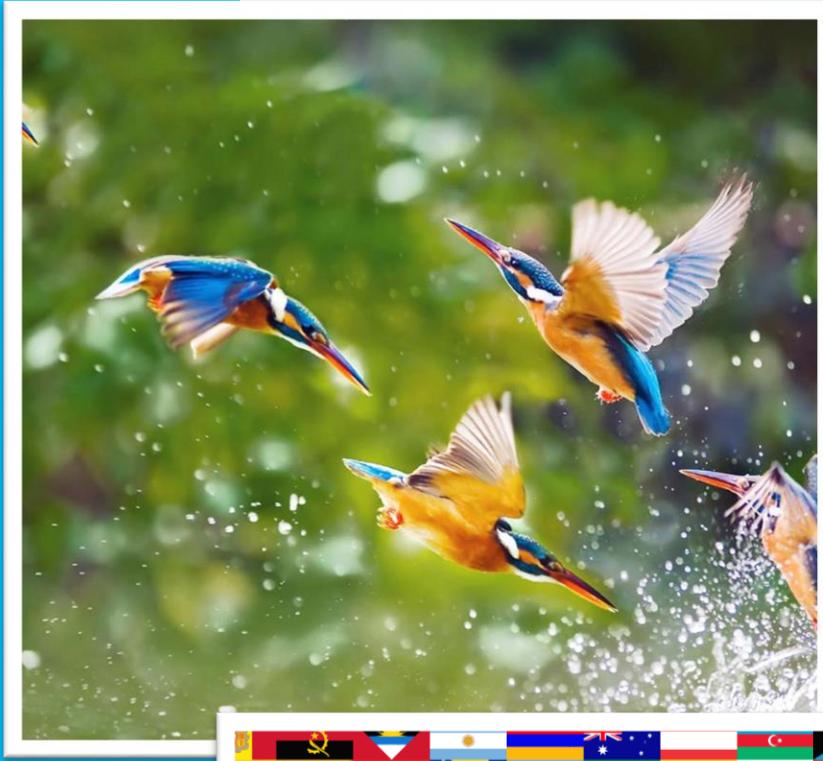
We have appreciation letter from all major airline operating in South Sudan

We are IATA accredited travel agency

Achievements



Internationally Recognized by



Our Affiliations



A glass of red frozen drink with a straw on a beach. The background shows a sandy beach, turquoise water, and a blue sky. The image is partially obscured by a diagonal white and blue graphic element.

Who we are?

- ✓ Our company is founded by a team of veterans in the travel industry, who recognized that technological advancements and changing market trends had opened new possibilities for traveler and travel agencies alike. We have a team of travel and technology experts with a combined experience.
- ✓ Our management team consists of a unique mix of passionate, high-energy, fiscally conscious, and goal oriented executives, with the ability of intellectually approach to each and every challenges with a rare blend of creativity and analytical skills to innovate business strategies that yield measurable results in defined target markets.
- ✓ With our skills and knowledge of the travel industry, we have managed to strike meaningful partnerships with numerous service providers, which enable us to offer a superior range of deals to our client businesses. We have strategic partnerships with over All airlines and Hotels, Cruise, Tour Operators, Car rentals and Travel insurance companies.
- ✓ Holiday Dreamz provides comfortable, convenient travel arrangements for the clients with our experienced and professional co-workers.
- ✓ Holiday Dreamz gives special prices to our valued customers on travel and tours whenever possible and we track their progress during travel until we are sure they are safe, comfortable and satisfied..
- ✓ Holiday Dreamz Travel Management Company LTD. creates a flexibility that gives our corporate clients privacy and complete attention to organize their Tours accordingly

Juba, SS



Nairobi, Kenya



Khartoum, Sudan



Our Locations & Head Office:

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[holidaydreamztravels](https://www.facebook.com/holidaydreamztravels)

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